



GIVING HOPE TODAY

USHER TEAM

The Win

Create a comfortable environment for guests by welcoming them and offering assistance to make engaging with the service both easy and distraction-free.

Guidelines

Arrive on time and attend the Host Team huddle (if scheduled).

Usher Team members should wear the **provided ministry shirt/uniform**. Part of creating a comfortable environment is being easily recognizable to our guests.

Connect with your **Head Usher** after checking in. They will assign you to a particular area and communicate any details specific to the weekend.

Be proactive! Actively look for guests to assist and politely inform them that you have seats for them.

Maintain **positive body language** (smile, make eye contact, and stand with good posture).

Utilize the time between worship and the message to **count the number of attenders** in your assigned section and report that number to your Head Usher.

At the **end of the service**, move quietly to **the back of the auditorium/sanctuary** to participate in identifying and celebrating salvations.

Facilitate receiving an offering by passing and picking up buckets/offering plates. Pass the buckets/plates from front to back.

(If applicable) **Set the stage and space for the next service/program** by assisting the Prep Team clean and reset.

Refrain from **eating, drinking, or using your phone** while serving.

If you will **miss** your opportunity to serve, please **inform your team leader**.